

## Indian Bank

<b>Project Name</b>	Indian Bank
<b>Project Description</b>	Center should have ability to handle inbound calls from across Maharashtra (using PRI-Tech)
<b>Seats Required</b>	Center should have minimum 60 seats (50+10) and an ability to ramp up to 100 seats if required
<b>Payout</b>	FIXED payment of Rs 17,000 per seat per month.
<b>Type of Project</b>	Customer Service and Support Incoming Phone calls
<b>Turn Around Time</b>	Center will get a 3 year service contract with the Domestic Bank Direct Sign Up
<b>Technology used</b>	Center should be able to recruit agents fluent in the following languages: a. Marathi b. Hindi c. English
<b>Certifications Required</b>	PVT.LTD/ OSP / DOT, STPI
<b>Payment Frequency</b>	Every 30 Days
<b>Training &amp; Support</b>	Onsite "Hands On" Training
<b>Advance payment</b>	No
<b>Challenges faced</b>	Client needs to validate profile of center before going to signup